

Richard Driscoll Award Finalist 2025

Tillotts LOGIC

IBD STARS

SUPPORT, TRAINING AND RECOGNISING SUCCESS

Implementation of individual IBD passports: a passport for the patient journey


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INTRODUCTION

Beaumont Hospital provides holistic care to approximately 5,000 patients with inflammatory bowel disease (IBD), but ensuring appropriate monitoring can be challenging. An audit showed that adherence with biochemical monitoring and scheduled clinic appointments ranged from 42% to 72%.

The IBD passport is a patient-held record designed to support disease monitoring and improve engagement with care.

OBJECTIVES

- Optimise utilisation of IBD services.
- Improve adherence to essential monitoring.
- Promote positive communication between patients and the IBD service.
- Enhance patients' health literacy.

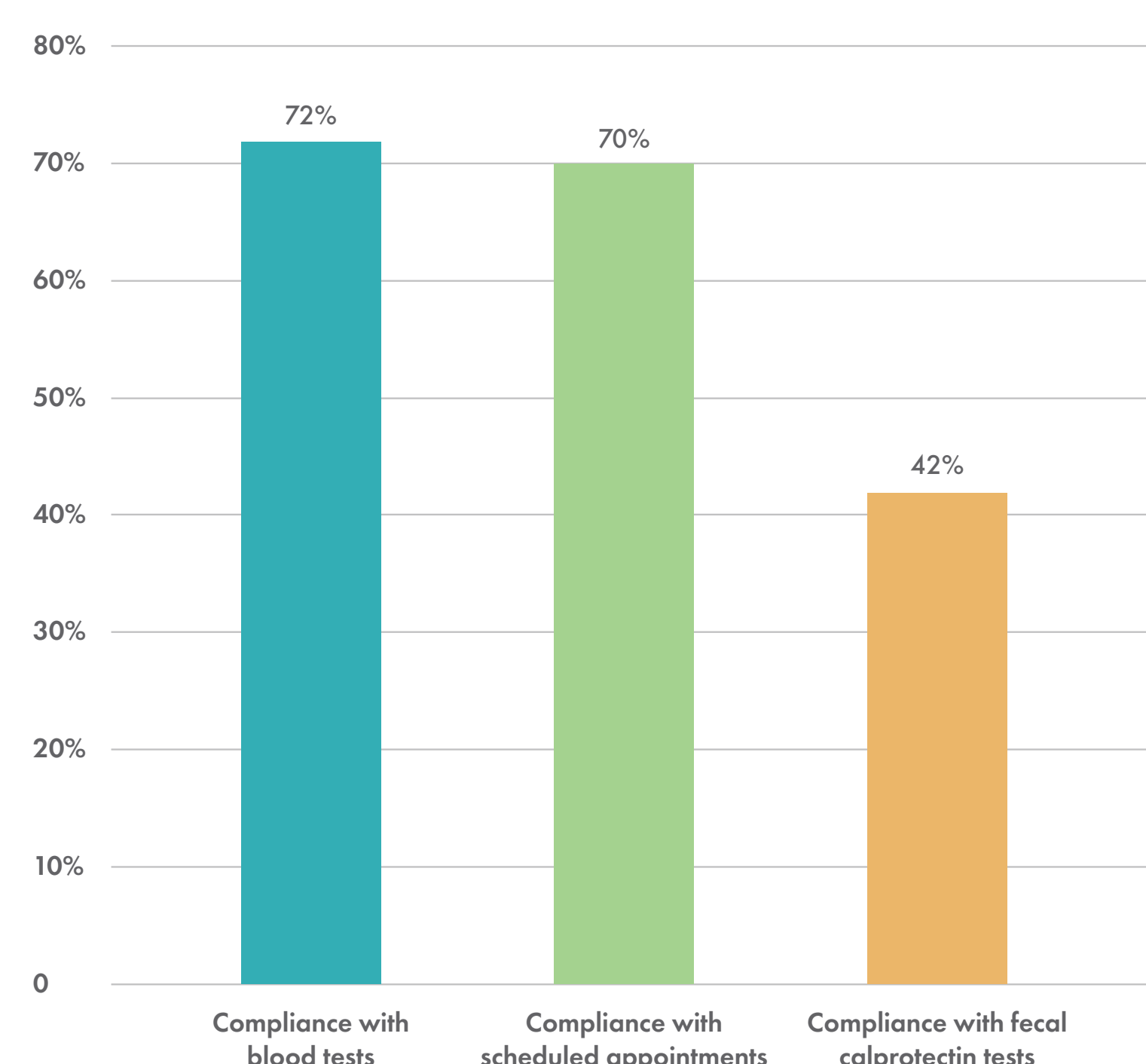
METHODOLOGY

The audit showed that there were gaps in the service. The IBD team developed an IBD passport through a 2-phase evaluation process:

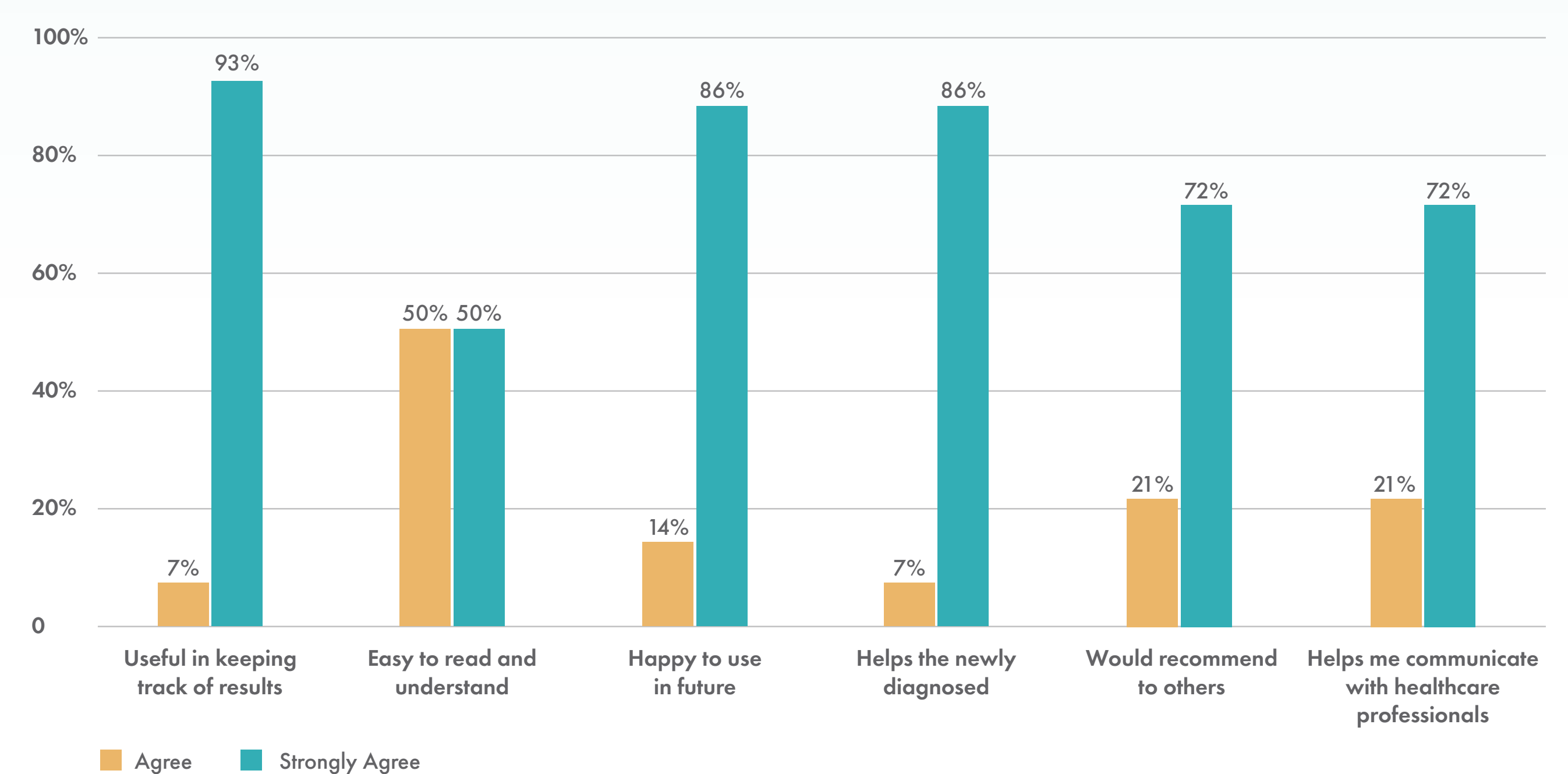
Phase 1: 14 patients completed a questionnaire about the IBD passport. The questionnaire included 6 items rated on a 5-point scale, from "strongly agree" to "strongly disagree", and provided space for additional qualitative comments.

Phase 2: 16 patients tested the trial version of the IBD passport and provided feedback on usability, clarity, sufficiency of information and overall satisfaction.

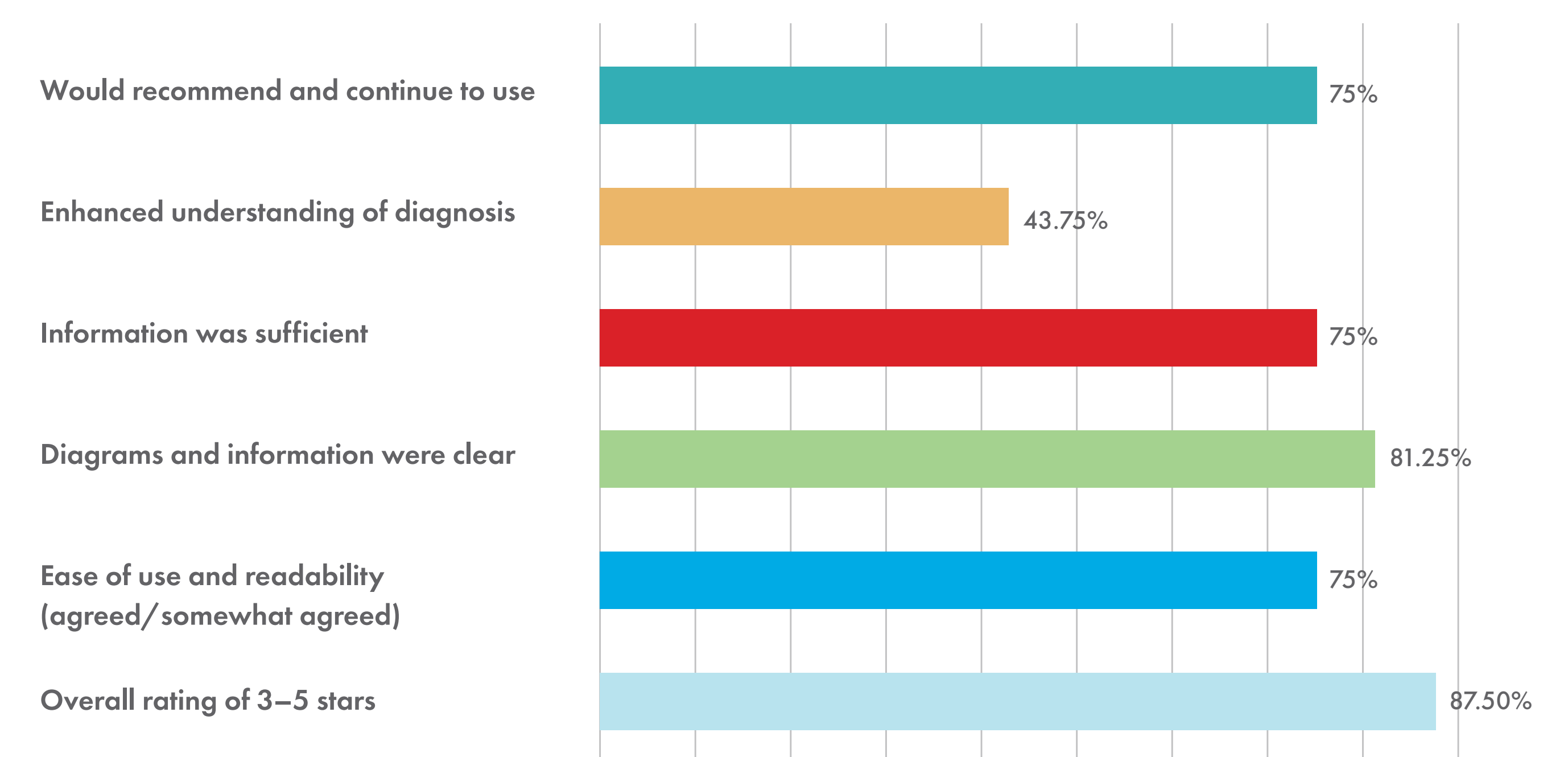
AUDIT RESULTS



First phase positive patient feedback



Second phase positive patient feedback



CONCLUSION

The IBD passport was well received by patients, demonstrating strong patient engagement and perceived usefulness. Following its official launch, a formal audit will be conducted to assess its impact on adherence to monitoring and overall service utilisation. Notably, this is the first IBD passport initiative in Ireland.